

Terms & Conditions of Sale

(3-18-2010)

Payment Methods -- We accept all forms of payment, preferring personal check and/or money order. If you choose to pay by credit card, we must have your email address so we can send an invoice by PayPal. If you plan to send payment through US mail, just let us know as this decision is made. Please write or call.

Shipping & Handling Costs, and Insurance – US Postal Service is our preferred shipper. Any slight difference between S&H charged and actual postage is to help pay for packaging materials consumed in the process. We strive to keep shipping costs under control as we work on your behalf. We do not generally insure shipments. If a buyer wants a shipment insured, that buyer is to calculate the added cost, include the additional amount to payment, and INFORM us that insurance is wanted. We strive to ship IMMEDIATELY after the sale, so please be prompt in writing to us with instructions.

Shipping & Handling Time -- In all cases, items are shipped on a “next-day” basis unless extraordinary circumstances come into play – and we’ll work together to smooth those out! We use Priority Mail for parcels over 13 ounces, Media Mail for books unless otherwise stated, and First Class Mail for items weighing in under 13 ounces. Delivery times vary. Within the USA, Priority usually makes the trip in under four days, First Class under 6 days, and Media Mail has been known to take up to ten working days! If an item you buy is to be sent by Media Mail and you want to upgrade the service, contact us immediately after point of sale!

Delay by Customs -- We cannot exercise any meaningful control over how long a shipment may rest in either US Customs, or the Customs office of a receiving nation. Our promise is to prepare the documents in as straight-forward a way as humanly possible to prevent miss-communication. We realize Customs inspectors want truth – and from us, they will receive it. Please do not request that we “fudge” customs data. For International shipments, we accept responsibility for timely shipment, not for timely delivery!

Communication -- An open exchange of ideas and concerns during and after a transaction is often the catalyst of a successful transaction. We do our level best to describe our products, and to place them into your hands without delay. Things do go wrong now and then. It is how we deal with each shortcoming that makes life pleasant.

Write us, call us! Do something! We want you to have PEACE! We want you to be Blessed when buying from us, and to feel that you will want to shop with us again.

Variations in Configuration – When it comes to bolt sets, not all tractors were created equal. John Deere was committed to bringing the very best out of the factory doors. This determination drove many engineering changes as “in-step”, “in-line”, or “running” changes as opposed to a collection of changes “saved up” for implementation at some designated point. There were also some “trial” changes made by direction (or suggestion) of engineering. Such changes generally will not be picked up in parts catalogs, and then many of the more minor changes may have been ignored or even dropped during the 1959-1960 parts catalog rewrite and realignment operation.

Shortages by Configuration – If considered important, each hardware set will come to you with an insert that one may call a ‘User Guide Sheet’ which lists all items contained in the set and helps tell where each piece is used. When you open your set, you are encouraged to take inventory. In event you discover a shortage, please tell us. Such replacements will be at our cost – it is guaranteed.

Suppose that your inventory was okay, but during preparation for assembly you determine more fastener items are required as a result of an odd configuration. If your tractor’s configuration demands additional fasteners, we will work closely with you to define those requirements, and supply the items needed at the lowest possible cost. Costs for these items along with shipping will be a customer responsibility.

JDHPUBS.COM Guarantee – The customer is assured full satisfaction with each purchase. Accordingly, JDHPUBS.COM will make every effort humanly possible to meet customer needs 100%, and to preserve & protect the sale.

Return Policy – If for some reason, the customer simply wants “out” because he (or she) is not satisfied, a full refund of the purchase plus initial shipping will be provided to all domestic buyers upon return of product. Foreign buyers will receive base price refund only, no reimbursement for initial shipping expenses. The buyer generally bears the cost of returning unwanted product(s) unless released by the seller.

Contact Data – Phone is (386) 624-7916, or (830) 627-0430, email is pat@jdhpubs.com
My full name and street address is: Pat Browning, 1551 Bent Oaks Blvd, Deland FL 32724. Call or write for any issue, or perhaps only to commiserate. ++++